

# 2018 UStiA Annual Conference

April 8-11, 2018

Omni Scottsdale Resort & Spa Montelucia – Scottsdale, AZ

## Attendee List

(as of 4/27/2018)

### **Mohamed Abouelfetouh**

Account Manager  
GMMI, Inc.  
Pembroke Pines, FL

### **Ted Arneson**

UnitedHealthcare Global  
Phoenix, AZ

### **Daniel Barone**

VP, Client Management  
Virginia Surety Company  
Chicago, IL

### **Sergio Abril**

VP, Business Development  
AirLink Air Ambulance  
San Diego, CA

### **Carylann Assante**

Executive Director  
SYTA and SYTA Youth Foundation  
McLean, VA

### **Brandon Bates**

Sr. Dir., Global Strategy & Partner  
Relations  
AirMed International LLC  
Birmingham, AL

### **Tarik Ajami**

General Counsel and COO  
Generali US Branch  
New York, NY

### **Dick Atkins**

Director  
International Recoveries, LLC  
Philadelphia, PA

### **Laurie Baydar**

Vice President, Sales  
Global Benefits Group  
Foothill Ranch, CA

### **Shena Alarco**

Head of Strategic  
Business Development  
Cigna  
London, UK

### **Michael Babore**

Executive Vice President  
Relation Insurance Services  
Los Angeles, CA

### **Bruno Behrend**

Guest of: Sharon Dold  
Oakbrook Terrace, IL

### **Michael Ambrose**

President  
Travelex Insurance Services  
Omaha, NE

### **Larry Baker**

Managing Director International  
UC San Diego Health  
San Diego, CA

### **Abbe Bendell**

Vice President  
Broward Health International  
Fort Lauderdale, FL

### **Alane Apicella**

Senior Vice President  
Aon Affinity Travel Practice  
Garden City, NY

### **Andrew Bard**

VP, Sales and Marketing  
Tokio Marine HCC  
Indianapolis, IN

### **Dan Bennett**

CEO  
One Call Medical Transports  
St. Charles, IL

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(as of 4/27/2018)

### Lloyd Bishop

Americas Territory Manager  
Activus Ltd.  
Fort Worth, TX

### Amy Brown

COO  
Seven Corners, Inc.  
Carmel, IN

### Mark Carney

President & CEO HCC Medical  
Insurance Services  
Tokio Marine HCC  
Indianapolis, IN

### David Bloom

VP, Leisure Travel  
Chubb  
Philadelphia, PA

### Ryan Brubaker

CIO  
Seven Corners, Inc.  
Carmel, IN

### Chris Carnicelli

CEO North America  
Generali Global Assistance  
Bethesda, MD

### Jeff Bloom

VP, Product Development & Provider  
Management  
Aon Affinity Travel Practice  
Garden City, NY

### Christine Buggy

VP, Marketing  
Travelex Insurance Services  
Omaha, NE

### Pablo Castillo

Chief Executive Officer  
MedBrick Inc.  
Knowlton, Quebec

### Annika Borggren

Director of Supply Chain  
Stabilitas  
Malmo, Sweden

### Per Byberg

CEO  
Stabilitas  
Malmo, Sweden

### Reid Cawston

Senior Associate  
MacroHealth  
Weston, FL

### Michael Bowers

Dir. of Student Travel Safety  
SYTA and SYTA Youth Foundation  
Florence, AZ

### Cristina Cardona

Assoc. Dir. of International Business  
Development  
Broward Health International  
Fort Lauderdale, FL

### Dawn Cerbone

Senior VP Sales & Marketing  
REVA, Inc.  
Fort Lauderdale, FL

### Sean Brady

VP, Travel-Accident and Health  
ARCH Insurance Group  
Hunt Valley, MD

### Curt Carlson

Sr. VP-Trawick International  
Trawick International  
Fairhope, AL

### Mark Ceslowitz

Director  
Travmark  
Ramsey, NJ

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(as of 4/27/2018)

**Veronica Chang-Peshoff**  
VP and Deputy General Counsel  
ARCH Insurance Company  
Kansas City, MO

**Denise Colford**  
Senior Underwriter  
Crum & Forster  
Eatontown, NJ

**Grant Conway**  
Founder-Partner  
Travel MedEvac, LLC  
Flagstaff, AZ

**Mark Chapman**  
Program Director  
Medway Air Ambulance  
Lawrenceville, GA

**John Collins**  
Deputy General Counsel  
Travel Guard  
New York, NY

**Renee Couey**  
Asst. VP, Claims, Communications &  
Compliance  
Trip Mate  
Kansas City, MO

**Graham Cherrington**  
President/CEO  
Medway Air Ambulance  
Lawrenceville, GA

**Frank Condron**  
Public Relations Officer  
Fox Flight Air Ambulance  
Toronto, Ontario

**Will Craig**  
EVP  
Handel Group

**Carlos Cividanes**  
Vice President  
TravelSafe Insurance  
Wyomissing, PA

**Tom Considine**  
CEO  
The National Conference  
of Insurance Legislators  
Manasquan, NJ

**Erma Crock**  
Director Program Management  
Nationwide Insurance  
Columbus, OH

**Keith Clausen**  
President  
Envisage International Corporation  
Neptune Beach, FL

**Albert Contrera**  
National Sales Manager-Retail  
Generali Global Assistance  
San Diego, CA

**Joe Cronin**  
President  
International Travel  
Insurance Group  
Hingham, MA

**Benjamin Cohen**  
Counsel, Regulatory Affairs  
Virginia Surety Company  
Chicago, IL

**Lisa Conway**  
Vice President  
Roanoke Insurance Group  
Brooklyn, NY

**Megan Cruz, CAE**  
UStiA Executive Director  
US Travel Insurance Association  
Rockville, MD

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(as of 4/27/2018)

### **Terry Dale**

CEO  
United States  
Tour Operations Association  
New York, NY

### **Kelly Dick**

Product Director-Travel  
UnitedHealthcare Global  
Arlington, VA

### **Sally Dunlap**

Senior Vice President  
Travelex Insurance Services  
Omaha, NE

### **Brad Dance**

Chief Customer Officer  
TuGo  
Richmond, British Columbia

### **Cathy Dineen**

Dir., U.S. Travel & Strategic Initiatives  
Manulife  
Toronto, Ontario

### **Daniel Durazo**

Director  
Allianz Global Assistance  
Richmond, VA

### **Jeff Davidson**

AVP Underwriting, Travel  
ARCH Insurance Group  
Hunt Valley, MD

### **Peter Djokovich**

Managing Director  
GRT Insurance Agency LLC  
Irvine, CA

### **Oksana Dvygan**

Guest of: Daryl Trawick  
Fairhope, AL

### **Thomas Davidson**

President  
On Call International, LLC  
Salem, NH

### **Sharon Dold**

VP, Property & Casualty  
Sales/Strategic Partners  
BCS Insurance Company  
Oakbrook Terrace, IL

### **Samantha Engel**

Senior Vice President  
Renaissance Reinsurance US Inc.  
New York, NY

### **Kathleen De Riso**

Senior VP, Underwriting  
Trip Mate  
Kansas City, MO

### **Elliott Draga**

Head of Sales and Marketing  
Nordic Insurance Software  
Toronto, Ontario

### **Peter Evans**

Executive VP  
InsureMyTrip  
Warwick, RI

### **Dominick De Stefano**

Associate Director of Sales  
Jackson Memorial  
Hospital International  
Miami, FL

### **Erika Drummond**

VP, Program Manager  
Sirius America  
New York, NY

### **Scott Everson**

Vice President  
Alia MedFlight  
Scottsdale, AZ

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(as of 4/27/2018)

### David Ewing

Senior Vice President  
Skyservice Air  
Ambulance International  
Montreal, Quebec

### David Fischer

CRO  
Seven Corners, Inc.  
Carmel, IN

### Robert Gallagher

Head of Travel, United States &  
Canada  
AIG  
New York, NY

### Linda Fallon

Executive Vice President  
ARCH Insurance Group  
Hunt Valley, MD

### Adam Flach

Director of Client Management  
Virginia Surety Company  
Chicago, IL

### Kevin Garvin

Affinity President  
Trip Mate  
Rolling Meadow, IL

### Karen Field

Guest of: Paul Field  
  
Niagara Falls, NY

### Brenda Flask

Specialist, Process Management  
Nationwide Insurance  
Columbus, OH

### Jon Gehris

President/CEO of Travel Insured  
International  
Crum & Forster  
Glastonbury, CT

### Paul Field

Director  
Old Republic  
Insurance Company  
Niagara Falls, NY

### T. Marc Flood

Sr. VP, Sales of Travel Insured  
International  
Crum & Forster  
Glastonbury, CT

### Blessy George

Americas General Secretary  
AXA Assistance  
Chicago, IL

### John Fielding

Lawyer  
Steptoe & Johnson, LLC  
Washington, DC

### Milan Floribus

Vice President  
AC Global Medical Transport

### John Gobbels

COO  
Medjet Assist  
Birmingham, AL

### Brad Finkle

Chairman  
Trip Mate, Inc.  
Kansas City, MO

### Dana Forman

Senior Vice President  
Meridian Management Group  
Oradell, NJ

### Beth Godlin

President, Travel Practice  
Aon Affinity Travel Practice  
Garden City, NY

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(as of 4/27/2018)

### **Cheryl Golden**

Director of Sales and Marketing  
InsureMyTrip  
Warwick, RI

### **Deb Grove**

Dir. of Operations  
TravelSafe Insurance  
Wyomissing, PA

### **Ahmed Hassan**

Client Manager, Account  
Management  
UnitedHealthcare Global  
Toronto, Ontario

### **Larry Goolsby**

Chief Flight Nurse  
International Medical  
Air Transport, Inc  
Tampa, FL

### **Raj Gulati**

Senior Vice President  
Integro Re  
New York, NY

### **Ryan Hawley**

President  
Going Home Medical  
Sunrise, FL

### **Jim Grace**

President/CEO  
InsureMyTrip  
Warwick, RI

### **Asher Hakman**

Dir., Business Development  
Broadspire, a Crawford Company  
Sunrise, FL

### **David Hays**

Principal  
InsureStays  
Pawleys Island, SC

### **Carol Griesel**

Operations and Compliance  
Roanoke Insurance Group  
Schaumburg, IL

### **Chuck Hall**

Sr. Product Manager  
Generali Global Assistance  
San Diego, CA

### **Debbie Henning**

Guest of: Larry Henning  
Raleigh, NC

### **Jill Groshek**

CUO  
Berkshire Hathaway  
Travel Protection  
Stevens Point, WI

### **Blake Hammond**

National Account Manager  
Cambridge Global Payments  
Chicago, IL

### **Larry Henning**

Senior VP, National Accounts  
G4S Corporate Investigations  
Raleigh, NC

### **Michael Grossman**

Director, Leisure Travel  
Starr Companies  
New York, NY

### **Lukasz Handzel**

Strategic Client Executive  
UnitedHealthcare Global  
Hartford, CT

### **Jocelyn Heyward**

Senior Account Manager  
Aetna  
Orlando, FL

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**Linda Hickok**  
VP, Compliance  
BCS Insurance Company  
Oakbrook Terrace, IL

**Grace Jan, CMP, CAE**  
UStiA Senior Vice President,  
Meetings  
US Travel Insurance Association  
Rockville, MD

**Erin Kamishlian**  
Supervisor-Patient Care Coordination  
Critical Care Medflight  
Lawrenceville, GA

**Robert Higginson**  
Program Director  
Alia MedFlight  
Scottsdale, AZ

**Karen Johnson**  
Head of Travel Insurance Division  
USI Affinity  
Travel Insurance Services  
Philadelphia, PA

**Miriam Kaufman**  
Assistant Vice President  
Hannover Re  
East Rockaway, NY

**Christina Hopper**  
President, Consumer Solutions  
Aon Affinity Travel Practice  
Garden City, NY

**Lindsay Jones**  
Dir. of Product Development  
Meridian Management Group, LLC  
Oradell, NJ

**Elizabeth Kendall**  
Compliance Manager  
Tokio Marine HCC  
Indianapolis, IN

**Gabrielle Hosea**  
Director of Clinical Transport  
On Call International, LLC  
Salem, NH

**Mark Jones**  
President & CEO  
Air Ambulance Worldwide  
Palm Harbor, FL

**Ashley Key**  
Guest of: Mike Key  
St. Charles, IL

**Michael Hughes**  
Underwriting Manager  
Zurich North America  
Jersey City, NJ

**Kristen Jones, MTA, CMP**  
UStiA Meeting Planner  
US Travel Insurance Association  
Rockville, MD

**Michael Key**  
Director of Business Development  
One Call Medical Transports  
St. Charles, IL

**Robert lafrate**  
Asst. VP Travel Insurance  
Manulife  
Toronto, Ontario

**Carly Julio**  
Senior Underwriter  
Crum & Forster  
Eatontown, NJ

**Narendra Khatri**  
President & CEO  
Insubuy, Inc.  
Plano, TX

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### **Brice King**

VP, Travel  
ARCH Insurance Group  
New York, NY

### **Brandon Lawrence**

Sponsorship Coordinator  
US Travel Insurance Association  
Rockville, MD

### **Sheri Machat**

Senior Vice President  
Trip Mate  
Kansas City, MO

### **Matthew Kinney**

COO  
Critical Care Medflight  
Lawrenceville, GA

### **Ron Levesque**

General Manager  
Premier Jets  
Portland, OR

### **Paul Mayo**

President  
Specialty Insurance  
Solutions, Inc.  
Lenexa, KS

### **Jim Krampen**

Co-Founder  
Seven Corners, Inc.  
Carmel, IN

### **Kevin Leys**

President  
Meridian Management Group  
Oradell, NJ

### **Hugh McAdorey**

VP, Legal, Regulatory & Compliance  
Crum & Forster  
Eatontown, NJ

### **Andrea Labelle**

Guest of: Jim Labelle  
Flagstaff, AZ

### **Shannon Lofdahl**

Executive Vice President  
Travelex Insurance Services  
Omaha, NE

### **Will McAleer**

President  
World Travel Protection  
Toronto, Ontario

### **Jim Labelle**

Founder - Partner  
Travel MedEvac, LLC  
Flagstaff, AZ

### **Amanda Lorenz**

Associate General Counsel  
Generali Global Assistance  
San Diego, CA

### **Michael McDonald**

Vice President of Business  
Development  
Virginia Surety Company  
Brooklyn Park, MN

### **Edward Lane**

Sales Director  
Global Secutive  
Princeton, NJ

### **Alexandra Maccarone**

Director, Sales & Marketing  
World Travel Protection  
Toronto, Ontario

### **Gary McGeddy**

President/A&H  
Crum & Forster  
Eatontown, NJ



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(as of 4/27/2018)

**Cassie McNab**

Marketing Manager  
Generali Global Assistance  
San Diego, CA

**Greg Mitchell**

Member  
Frost Brown Todd LLC  
Lexington, KY

**John Naccarelli**

CEO  
Sky Nurses LLC  
Boca Raton, FL

**Cori McNamee**

VP of Sales, USA  
Falck Global Assistance  
Lake Mary, FL

**Natalie Morreale**

President  
International Medical  
Air Transport, LLC  
Atlanta, GA

**Mark Nemcek**

President  
One Call Medical Transports  
St. Charles, IL

**Jose Luis Menendez**

Executive Vice President  
Generali US Branch  
New York, NY

**Suzanne Morrow**

Dir. of Product and Services  
InsureMyTrip  
Warwick, RI

**Murray Newlands**

Founder  
Chattypeople.com

**Gabriel Menkin**

CEO  
Blue Ribbon Bags  
New York, NY

**Joe Muccia**

Vice President  
Crum & Forster  
Eatontown, NJ

**Michael Nole**

Head of Business Development  
Cigna Global  
Delray Beach, FL

**Michael Mistretta**

Dir., Market and Product  
Development  
Fareportal  
New York, NY

**Carol Mueller**

Vice President  
Berkshire Hathaway  
Travel Protection  
Stevens Point, WI

**David Nussbaum**

Vice President  
Hannover Re  
East Rockaway, NY

**Laura Mistretta**

Guest of:  
Michael Mistretta  
New York, NY

**Jacob Musson**

Director of Compliance  
Berkshire Hathaway  
Travel Protection  
Stevens Point, WI

**John O'Conner**

President  
Global Benefits Group  
Foothill Ranch, CA

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(as of 4/27/2018)

**Susan Oberreither**  
President  
Cevian Intermediaries LLC  
Berwyn, PA

**Aaron Payne**  
Director of Communications  
Fox Flight Air Ambulance  
Toronto, Ontario

**Manuela Pujals**  
Senior Account Executive  
REVA, Inc.  
Fort Lauderdale, FL

**Jon Padgett**  
VP, Claims and Compliance  
Tokio Marine HCC  
Medical Insurance Services  
Indianapolis, IN

**Phil Peart**  
General Manager  
G4S Compliance  
& Investigations  
Raleigh, NC

**Paula Quesada**  
Guest of: Carlos Cividanes  
Wyomissing, PA

**Jon Padgett**  
VP, Claims and Compliance  
Tokio Marine HCC Medical  
Insurance Services  
Indianapolis, IN

**Eben Peck**  
Executive VP, Advocacy  
American Society  
of Travel Agents  
Alexandria, VA

**Mary Quill**  
Asst. VP–Specialty Underwriting  
Crum & Forster  
Baltimore, MD

**John Paladino**  
Exe. Dir.-AMR Air Ambulance  
AMR Air Ambulance  
Englewood, CO

**Tammie Peters**  
Sr. VP, Products and Compliance  
International Medical Group, Inc.  
Indianapolis, IN

**Bonnie Raschka**  
Head of Sales, Leisure Travel  
Chubb  
Philadelphia, PA

**Steven Paraboschi**  
Executive Vice President  
International Medical Group, Inc.  
Indianapolis, IN

**James Pinto**  
Sr. VP, Travel and Specialty Risk  
Global Benefits Group  
Belmont, NC

**Amy Recuperero**  
Corporate Counsel  
Chubb  
Philadelphia, PA

**Doris Patino**  
Global Benefits Group  
Foothill Ranch, CA

**Ricci Plotkin**  
Director  
Plotkin Health  
Richmond, British Columbia

**Mary Rivera**  
VP Business Development  
Sky Nurses LLC  
Boca Raton, FL

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### **Don Roberts**

VP, Head of Products and  
Compliance  
Berkley Accident and Health  
Irmo, NJ

### **Stan Sandberg**

Co-Founder  
TravelInsurance.com  
New York, NY

### **Jacquie Schwoerke**

VP, Global Patient Services Dept.  
Sharp HealthCare  
San Diego, CA

### **Henrik Romberg**

VP-Sales & Product Development  
Generali Global Assistance  
San Diego, CA

### **Jeffrey Sayers**

Director of Transport Operations  
Medjet Assist  
Birmingham, PA

### **Joyce Segall**

Domestic Head of Accident & Health  
Starr Companies  
New York, NY

### **Jon Rosati**

Director of Case Management  
Alia MedFlight  
Scottsdale, AZ

### **Bill Scanlon**

Photographer  
US Travel Insurance Association  
Rockville, MD

### **Stephen Serfass**

Partner  
Drinker Biddle & Reath, LLP  
Philadelphia, PA

### **Jeffrey Rutledge**

CEO  
AIG Travel Guard  
New York, NY

### **Nicole Schickler Hall**

Senior Associate  
Plotkin Health Inc.  
Richmond, British Columbia

### **Rajeev Shrivastava**

CEO  
VisitorsCoverage Inc.  
Santa Clara, CA

### **Brad Rutta**

Chief Digital Officer  
Generali Global Assistance  
San Diego, CA

### **Paul Schlosser**

Client Relationship Manager  
Active Care Management  
Windsor, Ontario

### **Susan Silfen**

VP, Specialty Risk  
Crum & Forster  
Eatontown, NJ

### **Kelly Sahner**

Sr. VP, Marketing & Sales  
Trip Mate  
Kansas City, MO

### **Jason Schreier**

CEO  
April Travel Protection  
Miami, FL

### **James Sion**

Chief Operating Officer  
Generali Global Assistance  
San Diego, CA

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(as of 4/27/2018)

### **Dean Sivley**

President  
Berkshire Hathaway  
Travel Protection  
Stevens Point, WI

### **Tim Staggs**

VP – Business Development  
Zurich North America  
Jersey City, NJ

### **Mark Taber**

VP of Operations  
Generali Global Assistance  
San Diego, CA

### **Rhonda Sloan**

Head of Marketing and Travel  
Industry Relations  
AIG Travel  
Houston, TX

### **Wendy Stahl**

International Sales Director  
International Medical Group, Inc.  
Indianapolis, IN

### **Greg Takehara**

President  
Trip Mate, Inc.  
Kansas City, MO

### **Brian J. Smith**

IT Consultant  
Able Enterprise  
Software Design, Inc.  
Carlsbad, CA

### **Renee Stecker**

Product Development Manager  
AXA Assistance  
Chicago, IL

### **Sven Thorslund**

VP, Sales and Product Strategy  
Travel Assistance  
Generali Global Assistance  
Bethesda, MD

### **Michael Smith**

VP, Implementation Management,  
USA  
Allianz Global Assistance  
Richmond, VA

### **Stephanie Steen**

Program Manager  
Meridian Management Group  
Oradell, NJ

### **Melissa Tollie**

Sr. Director of  
Sales and Marketing  
On Call International, LLC  
Salem, NH

### **Kaitlan Spedden**

Director of Business Resilience  
EF  
Cambridge, MA

### **Jamie Steinbiser**

Asst. VP, Programs-Travel  
ARCH Insurance Group  
New York, NY

### **Daryl Trawick**

President  
Trawick International  
Fairhope, AL

### **Philip Spizale**

Chief Sales Officer  
REVA, Inc.  
Fort Lauderdale, FL

### **Judy Sutton**

Dir. Product Development, Travel  
ARCH Insurance Group  
Hunt Valley, MD

### **Joe Tritz**

Head of Product  
AIG Travel  
Stevens Point, WI

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(as of 4/27/2018)

### **Greg Tuttle**

Aon Affinity, Vice President & Practice Counsel  
Aon Affinity Travel Practice  
Garden City, NJ

### **Jennifer Waver**

Dir., Client Management & Training  
Manulife  
Toronto, Ontario

### **Adam Williams**

President  
AeroMedevac Inc.  
El Cajon, CA

### **Corinne Tyler**

Managing Counsel  
Nationwide Insurance  
Columbus, OH

### **Denise Waye**

President  
AirCARE1 International  
Albuquerque, NM

### **Amanda Winkle**

VP of International Sales  
International Medical Group, Inc.  
Indianapolis, IN

### **Mike Vallee**

VP of Business Development  
Air Ambulance Worldwide  
Palm Harbor, FL

### **Brian Weisz**

Chief Business Development Officer  
REVA, Inc.  
Fort Lauderdale, FL

### **Derek Witte**

Asst. General Counsel  
International Medical Group, Inc.  
Indianapolis, IN

### **Jennie vanDongen**

Fixed Wing Team Leader  
MedCenter Air  
Charlotte, NC

### **Amber Wheatley**

Director of Product Development  
Travelers Insurance Services  
Omaha, NE

### **Eveanne Wood**

Senior Compliance Analyst  
ARCH Insurance Group  
Jersey City, NJ

### **Chelsea Waiton**

Sr. Product Director  
Worldwide Rescue and Security  
Carpinteria, CA

### **Lori Whitt**

Head of Strategy, Innovation & Customer Experience  
AIG  
Stevens Point, WI

### **Lauren Woods**

VP of Marketing  
Crum & Forster  
Eatontown, NJ

### **Amy Watts**

VP, Marketing  
Worldwide Rescue and Security  
Carpinteria, CA

### **Jennifer Wickline, M.A.**

UStiA Member Services Coordinator  
US Travel Insurance Association  
Rockville, MD

### **Blake Yturralde**

CEO  
Commercial Medical Escorts  
Pompano Beach, FL

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### **Elanie Yturalde**

Director  
Commercial Medical Escorts  
Pompano Beach, FL

### **Lauren Zander**

Co-Founder and Chairwoman  
Handel Group

### **Jack Zemp**

VP, Deputy General Counsel  
Allianz Global Assistance  
Richmond, VA

### **Kip Zurcher**

CFO  
Seven Corners, Inc.  
Carmel, IN